




PROGRAM

THURSDAY 5 SEPTEMBER 2019

11.30am - 7.30am **REGISTRATION (LEVEL 4)**

VENUE: ROOMS 4 & 5, LEVEL 4

1.30pm - 5.30pm



WORKSHOP 1: Harm Minimisation
 This workshop is an interactive opportunity to review, revise and renovate your knowledge of hazardous substance use and how this applies in your everyday practice, as well as explore some new frontiers.
Cost: \$77 delegates/\$88 non-delegates
Inclusions: Afternoon tea

1.30pm - 1.35pm
Introduction
Speaker: Angelo Pricolo, Community Pharmacist

1.35pm - 2.05pm
Pill testing - encouraging or discouraging drug use?
Speaker: Marianne Jauncey, Medical Director, Sydney Medically Supervised Injecting Centre

2.05pm - 2.35pm
Consumption rooms - honey pot or treatment centres?
Speaker: Marianne Jauncey, Medical Director, Sydney Medically Supervised Injecting Centre

2.35pm - 3.05pm
Buprenorphine depot - so far so good
Speaker: Dr David Jacka, Addiction Medicine Specialist, Monash Health

3.05pm - 3.35pm
Who has the ice?
Speaker: Dr David Jacka, Addiction Medicine Specialist, Monash Health

3.35pm - 4.00pm
Afternoon tea

4.00pm - 4.30pm
Buprenorphine film induction
Speaker: Angelo Pricolo, Community Pharmacist

4.30pm - 5.00pm
Safe Script: Saviour or demon?
Speaker: David Freemantle, General Manager eHealth, Fred IT Group

5.00pm - 5.30pm
Panel Discussion

5.30pm - 7.30pm

WELCOME RECEPTION - Zeta Bar, Hilton Sydney

Hilton Sydney's internationally acclaimed Zeta Bar is the venue of the Pharmacy Connect Welcome Reception. Come and network with colleagues and suppliers in a relaxed environment and enjoy canapés and drinks before the conference officially begins.

Tickets: Inclusive for all full delegates **Additional tickets:** \$85 per person **Dress code:** smart casual/business

VENUE: ROOMS 2 & 3, LEVEL 4

12.30pm - 5.30pm

WORKSHOP 2: Your Business Growth Plan
 This interactive workshop will provide direct access to industry leaders, equip participants with the key tools to support business success and enable participants to build their CP2025 plan for success. This interactive workshop will:


- Assist participants in developing key skills in team engagement, increased team productivity, and employee retention, which are all essential of a high-performance work culture
- Provide participants with practical, 'real world' strategies and tools to promote innovation within your business, identify new business opportunities and lead business innovation
- Explore key business opportunities and the strategies to achieve success within CP2025's nine growth pathways
- Enable participants to build their individual pathway for change and business success using proven business strategies, and with the advice of industry experts

 The workshop will also include an interactive panel discussion on the future of community pharmacy, and an open discussion with industry leaders on how they achieved business success.
Facilitators: Simon Fletcher, Facilitator, Leading Teams; Rod Hattch, CEO, Wisdom Learning; Juston Jirwander, Business Growth Leader, Retail Doctor Group
Cost: \$77 delegates/\$88 non-delegates
Inclusions: Afternoon tea

FRIDAY 6 SEPTEMBER 2019


6.45am - 6.00pm **REGISTRATION DESK OPEN**

VENUE: ROOMS 3-5, LEVEL 4

7.00am - 8.00am

Guild Member Only Breakfast
 This is a special opportunity for members to receive a confidential briefing on the latest issues impacting community pharmacy, including Guild priorities for the 7th Community Pharmacy Agreement.
Speakers: George Tambassis, National President, The Pharmacy Guild of Australia; David Heffernan, Branch President, The Pharmacy Guild of Australia, NSW Branch
Cost: \$50 per person
Inclusions: Hot breakfast

VENUE: BALLROOM B, LEVEL 3

8.15am - 8.30am
Official Welcome
Speaker: Glenys Beauchamp PSM, Secretary of the Department of Health

8.30am - 9.15am

7CPA, health budgets and Government priorities
 The 7CPA negotiations and the funding that will be allocated will be highly influenced by PBS trends, Commonwealth health budgets, delivering election promises, and the broader state of the Australian economy. Pharmacists as effective advocates for fair remuneration for pharmacy, have always been a key issue that impacts the thinking of our politicians in the federal arena. This session will explain the importance of these issues as pharmacy seeks a successful 7CPA outcome.
Speakers: Trent Twomey, Chair, Pharmacy Viability Committee, The Pharmacy Guild of Australia; Dr Michael Turner, Research Director, CT Group

FRIDAY 6 SEPTEMBER 2019 (CONTINUED)

9.15am - 10.00am



Leading innovation in small business – a how to guide

Innovation is critical to sustainable success in all business – but how do you do it practically and consistently? How do you engage staff in the innovation challenge? How do you lead collaboration? As a leader or manager, how do you actually make innovation happen in business?

Speaker: Rod Hattch, CEO, Wisdom Learning

10.00am - 10.45am



Moving with the times – update on the clinical guidelines for the management of hip and knee osteoarthritis

Osteoarthritis remains one of the two most prevalent, persistent pain conditions in Australia. This presentation will explore the new changes in the Australian treatment guidelines for the management of hip and knee osteoarthritis. It will highlight the important contribution the pharmacist can make in providing the patient with early management options and treatment choice, as well as explore the pathology of 'flare ups' and how a pharmacist can provide an adequate 'no panic' flare up plan for the treatment of osteoarthritis.

Speaker: Joyce McSwan, Clinical Program Director of the Gold Coast Primary Health Network Persistent Pain Program

10.45am - 11.15am

Morning tea – Trade Exhibition Area

10.45am - 4.00pm

TRADE EXHIBITION OPEN

VENUE: BALLROOM B, LEVEL 3

VENUE: ROOMS 1-3, LEVEL 4

11.15am - 12.00pm



Pharmacy partnerships to optimise osteoporosis outcomes

Join Kos Sclavos AM who will discuss the critical role that pharmacists play in managing osteoporosis through a comprehensive osteoporosis remunerated pharmacy program to support your pharmacy business, and help patients at risk of fracture.

Speaker: Kos Sclavos AM, System Architect, PharmaPrograms

11.15am - 12.00pm



Managing pain and wound healing for patients with Hidradenitis Suppurativa (HS)

Community pharmacy can play a key role in helping to manage the symptoms of the painful inflammatory skin disease HS, which is critical for a patient's quality of life. Learn how to recognize the symptoms of this chronic disease and gain practical advice from experts in the field of HS and pain/wound management on how to best support your patients' pain and wound care needs.

Speaker: Dr Helen Saunders, Dermatologist, St Vincent's Hospital

12.05pm - 12.50pm



Biosimilar medicines in community pharmacy

The expanding use of biosimilar medicines in Australia is expected to deliver significant savings, which can be reinvested back into the Australian healthcare system. This session will focus on biosimilar medicine use in a community pharmacy setting and examine topics including what are biosimilars, the pharmacist's role in the uptake of biosimilars in Australia and the importance of patient choice. The session will also explore how pharmacists can utilise the suite of resources made available by the Department of Health and GBMA Education.

Speaker: Nader Mitri, PharmaPrograms Manager, PharmaPrograms

12.05pm - 12.50pm



Digital health – past, present, future

We have the technology in Australia to support many digital health initiatives, but the implementation and adoption in the past has been frustratingly slow or impeded. Increased awareness of privacy and security play a key role in practitioners' willingness to participate. In recent years, issues with old technology and outdated workflows have generated an increasing awareness of the need for better design. New technology and innovations designed with clinicians have had a positive impact, providing valuable clinical tools at the point of care. Pharmacists continue to be important in assisting the adoption of digital health.

Speaker: Danielle Bancroft, Product Manager eHealth and Innovation, Fred IT Group

12.50pm - 2.00pm

Lunch – Trade Exhibition Area

VENUE: BALLROOM B, LEVEL 3

VENUE: ROOMS 1-3, LEVEL 4

2.00pm - 2.45pm



Respiratory disease management in community pharmacy

Community pharmacists can play an active and important role for patients suffering chronic respiratory diseases through provision of health services in their pharmacy. From diagnosing those at risk of disease progression, to educating patients on the importance of medication compliance. This session will explore the latest guidelines published by the National Asthma Council of Australia in March 2019, practical tools and resources available to help pharmacists in delivering these services, and the impact they can have on improving the health outcomes for patients living with respiratory disease in the community.

Speaker: Kos Sclavos AM, System Architect, PharmaPrograms

2.00pm - 2.45pm



When things go wrong . . . avoiding calamity by examining the essential components of your business

What happens when financial arrangements go awry? What happens to your practice if there is a disciplinary action or registration is cancelled? What are the implications if non-pharmacists have a financial stake in your business? How do you manage underperforming employees? In this interactive session, the team from Meridian Lawyers will share their insights and specialised expertise to help you mitigate a range of legal and ethical issues, walk you through a business health check, and highlight the potential pitfalls to avoid.

Speakers: Mark Fitzgerald, Principal, Meridian Lawyers; Sharlene Wellard, Principal, Meridian Lawyers; Georgina Odell, Special Counsel, Meridian Lawyers; Julia Smith, Special Counsel, Meridian Lawyers

FRIDAY 6 SEPTEMBER 2019 (CONTINUED)**VENUE: BALLROOM B, LEVEL 3**

2.50pm - 3.35pm

**Celebrating the innovators of the future – National Student Business Plan Competition**

Join the 2019 National Student Business Plan Competition finalists as they pitch their innovative business plans to the competition judges. A new addition to the competition this year is the EBOS People's Choice award, where delegates have the opportunity to vote for who they think has the best business idea and pitch. Both the People's Choice and overall winner will be announced at the Cocktail Party.

3.35pm - 4.00pm

Afternoon tea – Trade Exhibition Area**VENUE: BALLROOM B, LEVEL 3**

4.00pm - 4.45pm

**Providing a high value focus within your natural health category**

As community pharmacy continues to feel competitive pressures across its business, the natural health category continues to deliver strong growth. This session will explore how Metagenics aims to leverage a key sub category within natural health to maintain value and increase customer loyalty through dedicated pharmacy channel support.

Speakers: Paula Hann, Managing Director, Metagenics; Brett Ballantine, Retail Marketing Manager, Metagenics Australia

VENUE: ROOMS 1-3, LEVEL 4

4.00pm - 4.45pm

**Medicinal cannabis – Israeli research update**

This session will detail medicinal cannabis research results supported by Weed Israel (Cannabis) Ltd. WEED Israel (Cannabis) Ltd. are a wholly owned subsidiary of WEED Inc (USA). Israel has been in the forefront of the medicinal cannabis industry since the early 1960s.

Speaker: Daniel Weinstock, WEED Inc

VENUE: ROOMS 1-3, LEVEL 4

4.50pm - 5.35pm

**The biggest enemy of pharmacists are.... pharmacists**

Pharmacists often complain that they do not receive acknowledgement by other professions for their role as healthcare providers, and that they are treated as 'retailers' instead of health professionals. This causes much frustration amongst the profession. Despite this, there are things pharmacists say and do that creates an impression that they are retailers....so are pharmacists themselves the real enemy here? International guest speaker and pharmacist, Professor Ross Tsuyuki will offer a fresh perspective on this issue.

Speaker: Professor Ross Tsuyuki, Professor and Chair, Department of Pharmacology at the Faculty of Medicine and Dentistry, University of Alberta.

7.00pm - 11.00pm

**Cocktail Party**

Offering a night of networking, fun and entertainment for conference attendees and their guests, the Pharmacy Connect Cocktail Party is a night not to be missed. Join in the excitement as the winner of the National Student Business Plan Competition and the NSW Pharmacy Assistant of the Year are announced, and dance the night away with our live covers band. Dinner and drinks will be provided.

Tickets: Inclusive for all full delegates

Additional tickets: \$165 per person/\$85 for Guild Interns and Students

Dress code: Cocktail

SATURDAY 7 SEPTEMBER 2019

6.45am - 4.00pm

REGISTRATION DESK OPEN**VENUE: ROOMS 1-3, LEVEL 4**

7.00am - 8.15am

**Women in Pharmacy Breakfast – Innovation in Pharmacy Practice**

Join our expert panel as they discuss innovation in pharmacy practice. Open to all female pharmacists, pharmacy staff and students, the breakfast will provide the opportunity to meet with like-minded colleagues to further enhance professional networks.

Facilitator: Adele Tahan, Committee Member, The Pharmacy Guild of Australia, NSW Branch

Panelists: Grace Chong, National Councillor, The Pharmacy Guild of Australia; Associate Professor Linda Leung, Specialist in Human-Centred Design Research, Digital Innovation and Transformation; Monica Schlesinger, Director & CEO, Australian Health and Science Institute; Adjunct Professor Lynn Weekes, Pharmacist & Former CEO, NPS MedicineWise

Cost: \$50 per person

Inclusions: Hot breakfast

VENUE: BALLROOM B, LEVEL 3

8.30am - 9.15am

**Latest developments in OTC pain relief, eye care and more**

Pharmacy customers are continually seeking the best possible health advice, so awareness of the latest therapeutic advances in key categories is essential. With the impact of codeine rescheduling still reverberating around the industry, this session will discuss the growing body of scientific evidence to support the OTC analgesic offerings available in pharmacy. The session will also discuss dry eye disease, which is becoming an increasingly prevalent issue, and the latest developments in the rapidly evolving eye care sector. Exciting new product innovation in significant OTC categories will also be shared.

Speaker: Dr Hartley Atkinson, Pain Researcher & CEO, AFT Pharmaceuticals

9.15am - 10.00am

**Nutritional rickets – a call to action**

Nutritional rickets is an emerging problem for infants and children in Australia as a result of vitamin D and dietary calcium deficiency. It is a preventable disorder that can have life long and occasionally fatal consequences. Skeletal manifestations include limb bowing, rickets, abnormal tooth development and short stature. Extra-skeletal features include hypocalcaemic seizures, developmental delay and cardiomyopathy. Prevention of nutritional rickets involves the universal vitamin D supplementation of pregnant women and infants for the first 12 months of age, and fortification of food stuffs with vitamin D should also be explored.

Speaker: Professor Craig Munns, Professor of Paediatric Bone and Mineral Medicine, University of Sydney

SATURDAY 7 SEPTEMBER 2019 (CONTINUED)

10.00am - 10.45am



The Pharmacy
Guild of Australia

The evidence for a full scope of pharmacy practice

For several years, there has been much discussion about pharmacists' scope of practice. Injections, prescribing and laboratory testing, among other services, have been termed expanded, advanced, or enhanced scope of practice activities. The terms we use to describe our profession are important – expanded scope and similar terms suggest that these are luxuries, upgrades, optional or exceptional. But we know from prodigious evidence that these services improve patient outcomes and are desired by patients (who should be entitled to receive them). Full-scope pharmacist services include all proactive and comprehensive interventions that prevent or manage illness and are within an individual's competency to perform independently. It's time to give up on "expanded scope" and recognise full scope as the new standard.

Speaker: Professor Ross Tsuyuki, Professor and Chair, Department of Pharmacology at the Faculty of Medicine and Dentistry, University of Alberta

10.00am - 2.00pm

TRADE EXHIBITION OPEN

10.45am - 11.15am

Morning tea – Trade Exhibition Area

VENUE: BALLROOM B, LEVEL 3

VENUE: ROOMS 1-3, LEVEL 4

11.15am - 12.00pm



The Pharmacy
Guild of Australia

Panel Session: Full scope of practice for Australia

Following on from the presentation by Professor Ross Tsuyuki, this panel discussion will drill down to the issues impacting full scope of practice for pharmacists in Australia. Given the new Agreement is fast approaching, it is vital that Australia gets the settings right to support patients and maximise their health outcomes.

Moderator: Greg Turnbull, Communications Advisor, The Pharmacy Guild of Australia

Panellists: Professor Ross Tsuyuki, Chair, Department of Pharmacology at the Faculty of Medicine and Dentistry, University of Alberta; Paul Jones, National Councillor, The Pharmacy Guild of Australia; Caroline Diamantis, Vice President, The Pharmacy Guild of Australia, New South Wales Branch

11.15am - 12.00pm



Your business is a reflection of you. Does it reflect well on you? Even when things go wrong?

Real, de-identified incident reports and regulatory notifications handled by PDL will be used to illustrate insights into proprietor responsibilities. Expertise will be shared in reducing risk to your clients and preventing regulatory action through appropriate owner/partner/manager oversight. Learn how to support your team of pharmacists and manage your business effectively whilst meeting professional, legal and ethical obligations. This session will assist proprietors, managers and employees to review and reflect on the pharmacy's procedures with a view to reducing risk to all involved.

Speaker: Curtis Ruhnau, Director for New South Wales, PDL

12.05pm - 12.50pm



What does the future hold for digitally enabled health?

This session will paint the vision for digital health in Australia and provide a progress update on how implementation of Australia's National Digital Health Strategy is improving patient health outcomes through integration of digital health services. Key pillars in the strategy include the national expansion of My Health Record and the development of secure messaging and an interoperable health system.

Speaker: Rupert Lee, General Manager of Partnerships and Clinical Use, Australian Digital Health Agency

12.05pm - 12.50pm



Judy Liaw Address: Back to the future - our traditions informing innovation

With a strong female workforce and ownership statistics, community pharmacy is a highly industrious and entrepreneurial sector – so how do we leverage that into the future? Hear from the Guild's new Executive Director Suzanne Greenwood as she discusses the connection between community pharmacy and Industry 4.0 (the new industrial revolution). This session pays tribute to the late Judy Liaw, an inspirational leader, a strong and passionate advocate for women and young people in the pharmacy profession, and a tireless supporter of community pharmacy.

Speaker: Suzanne Greenwood, National Executive Director, The Pharmacy Guild of Australia

12.50pm - 2.00pm

Lunch – Trade Exhibition Area

VENUE: ROOMS 1-3, LEVEL 4

2.00pm - 2.45pm



The Pharmacy
Guild of Australia

Do you know how your dispensary is performing?

The dispensary is the engine room of community pharmacy. Using valuable insights from Commonwealth data and ScriptMAP analytics, this session will outline how the professional service of dispensing is performing in community pharmacy. Given industry discussion about the \$1 discount, this will be a must-attend session.

Speakers: Kos Sclavos AM, Past National President, The Pharmacy Guild of Australia; Philip Chindamo, Group Executive Health Economics, The Pharmacy Guild of Australia

2.45pm - 3.30pm



Evolution of QCPP - Preparing for the change journey ahead

The Quality Care Pharmacy Program (QCPP) has been evolving and undergoing its own journey of innovation and continuous improvement. This session will help you understand what is changing and what this will mean for you and your pharmacy, and will provide an informative update to ensure you are in the best position to plan and prepare for the change in 2020 and beyond.

Speakers: Chloe Hennessy, National Manager, Quality Care Pharmacy Program; Nick Panayiaris, National Councillor, The Pharmacy Guild of Australia

3.30pm - 4.00pm

Afternoon tea