

# PROGRAM

FRIDAY 1 SEPTEMBER 2017

12.00pm - 6.00pm

**CONFERENCE WORKSHOP REGISTRATION & WELCOME COFFEE BREAK**  
**VENUE: Level 1, Hilton Sydney**

**VENUE: MEETING ROOMS 3&4, LEVEL 1**

**VENUE: MEETING ROOMS 5&6, LEVEL 1**

1.00pm - 5.00pm

**Conference Workshop 1: Harm Minimisation**  
 This workshop is an interactive opportunity to review, revise and renovate your knowledge of substance addiction, and how this applies in your everyday practice. Sessions include:

**Cost:**  
 \$77 delegates  
 \$88 non-delegates  
**Inclusions:**  
 Afternoon tea



1.00pm - 5.00pm

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 \$88 non-delegates

**Inclusions:**  
 Afternoon tea, pharmacy transformation workbook

**Conference Workshop 2: Growing your business through viable professional health services and Health Advice Plus**

This interactive workshop will focus on key activities to assist you in understanding your business needs and how to make a decision to prepare your pharmacy now for the future. The session will cover:

1. An overview of pharmacy transformation, and the need for pharmacy transformation. Key learnings of the Guild's Customer Experience Index and other key sets of data pertaining to Community Pharmacy will be examined
2. How to apply the need for change to your business - using key business diagnostic tools such as the Guild's ScriptMap 2020, and Opportunity Analysis and Viability Tools, understand your business needs and potential opportunities.
3. Change starts today - how to commence your business transformation journey, and understand how supported change management programs such as Health Advice Plus can facilitate sustainable change in your business to ensure your desired business outcomes are achieved.

**Facilitator:** Natalie Smith, National Manager Business Support, The Pharmacy Guild of Australia

1.00pm - 1.05pm

**Welcome**

1.05pm - 1.50pm

**Naloxone - all you need to know**

The changing schedule of Naloxone from prescription only to OTC status in Australia has drawn international attention and raised awareness locally of the lifesaving potential of the opioid blocker. Providing more people with confidence in its administration, efficacy and safety is the new challenge that faces health professionals in this country.

**Speaker:** Dr Marianne Jauncey, Medical Director, Uniting Sydney Medically Supervised Injecting Centre

1.50pm - 2.35pm

**Responding to codeine dependence after the change**

As we examine the complex trajectories of problematic prescription and over-the-counter drug use we must consider the impact of the codeine schedule change. Improving clinical responses to prescription and over-the-counter drug problems is important if we are to reduce the negative impact on the patient and community. Evidence-based response treatments are available, yet those affected by dependence are reluctant to seek help, highlighting a critical role for pharmacists at the coal face.

**Speaker:** Dr Suzanne Nielsen, Senior Research Fellow, University of New South Wales

2.35pm - 2.50pm

**Addiction and the GP**

This session will explore the challenging role of the GP in treating addiction in the community, and how pharmacy can better liaise with GPs to produce better outcomes. Treating addiction still remains the focus area of too few practitioners in both professions, and as a result treatment options for patients are compromised. Efforts must aim to improve these circumstances.

**Speaker:** Dr Hester Wilson, Staff Specialist in Addiction, The Langton Centre

2.50pm - 3.35pm

**'Fighting The Dragon With Luck'**

This uplifting documentary about recovering heroin addicts who attend a local community pharmacy is seen through the eyes of six former addicts. The documentary retraces stories of hopeless addiction, survival, broken dreams, a new hope and eventual recovery.

**Facilitator:** Angelo Pricolo, Community Pharmacist

3.35pm - 4.25pm

**Q&A Session**

4.25pm - 5.00pm

**WELCOME RECEPTION - Zeta Bar, Hilton Sydney**

Come and network with colleagues and suppliers in a relaxed environment and enjoy canapes and drinks before the conference officially commences the following morning.

**Tickets:** Inclusive for full registrations **Additional tickets:** \$85 per person